

## SERVICES

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- Handicap accessible parking is provided by Cal Expo. Please ask the Tolls Attendant for the exact location. Permits are required to use these parking spaces. Regular parking fees apply.
- First Aid is located next to the Shark Attack Slide Tower and may be used to accommodate storage for prescribed medications and/or serve as a private area for medical necessities.
- Although outside food and beverage are not permitted inside the park, individuals with special dietary needs due to a medical condition will be permitted to bring in two sandwich bag size containers. Coolers are not permitted. Guests are permitted to exit and return throughout the day with a handstamp.
- All restrooms have wheelchair accessible stalls. Two restroom locations, Front Gate restrooms and Breaker Beach restrooms, have changing areas with ADA compliant benches provided.
- A limited amount of aquatic wheelchairs are available for Guests to be used free of charge. These are provided on a first come first serve basis and may not be reserved in advance. The aquatic wheelchair may be used at Breaker Beach. If desired, Guests may use their personal wheelchair. Guests using a wheelchair will be permitted in water depth not to exceed the seat of the chair.
- There are two self-service pool lifts available for use. One lift is located at the children's Shark Pool. The second lift is located at the Lazy River. A tube will be provided for Guests transferring into the Lazy River.
- Service animals must be properly verified, properly behaved, and physically controlled on a leash or harness at all times. Service animals are not permitted in pools or on attractions. Service Animal relief station is located behind Half Pipe.
- Accessible seating is provided at all restaurant locations including the Paradise Isle catering area. Accessible seating is marked appropriately at each patio location.
- A wheelchair lift is provided near Treehouse Reef to provide seating access to the area.

## SERVICES

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- A TTY is available for guests with hearing disabilities needing to use a telephone. Please contact Guest Services for assistance.
- A limited supply of Accessibility Guides in Braille and larger print are available at Guest Services. Please visit Guest Services at the front gate for more information.
- Water fountains are available near each restroom. First Aid and food locations provide small cups of water free of charge.

**1600 Exposition Boulevard  
Sacramento, CA 95815  
Phone (916) 924-3747  
[www.rwsac.com](http://www.rwsac.com)**



## ACCESSIBILITY GUIDE

Welcome to Raging Waters Sacramento! We want all Guests to have an enjoyable day and have created this guide to assist Guests with disabilities so they may plan their day accordingly. This guide outlines the services we offer as well as provides suggested paths of travel, ride requirements, and general information. While we sincerely strive to reasonably accommodate our guests, please understand that safety must be our 1<sup>st</sup> priority.

- Throughout Raging Waters Sacramento paths of travel are designated with designated signage.
- Please review all posted attraction safety rules and requirements prior to participating. In general, persons with any medical, health or other restrictions on their physical activity or those who are frail, overweight for their body type, or under doctor's care should not use the attractions.
- For safety: Please follow Lifeguard's instructions at all times; and read and obey by all signage and warnings.
- Lifejackets are available free of charge. We strongly recommend Coast Guard approved lifejackets for all Guests under 48" and for anyone who is not a strong swimmer.
- We suggest that supervising companions keep special-needs Guests within arms-reach and under close supervision during all water activities.
- If you may need any additional assistance throughout your visit, please go to Guest Services to speak with a Park Manager as it is our priority that your visit is as barrier-free as possible.

## RIDE INFORMATION

### Ride Admission

Each attraction has specific requirements established by the ride manufacturer. These requirements vary ride to ride and are posted at each attraction. In general, admission is restricted by height, weight, medical and physical conditions, and appropriate observed behavior (see below). In order to participate on all slide attractions, Guests must have independent head and neck control, full body control, and the ability to brace and balance. In addition to the requirements listed above, Guests participating on tube attractions must be able to firmly grasp and hold on, and maintain an upright seated riding position. Guests must be able to climb the slide tower unassisted to participate on all slide attractions. Please visit: <https://www.rwsac.com/things-to-do/attractions> for the ride descriptions, height, and weight requirements.

### Appropriate Observed Behavior

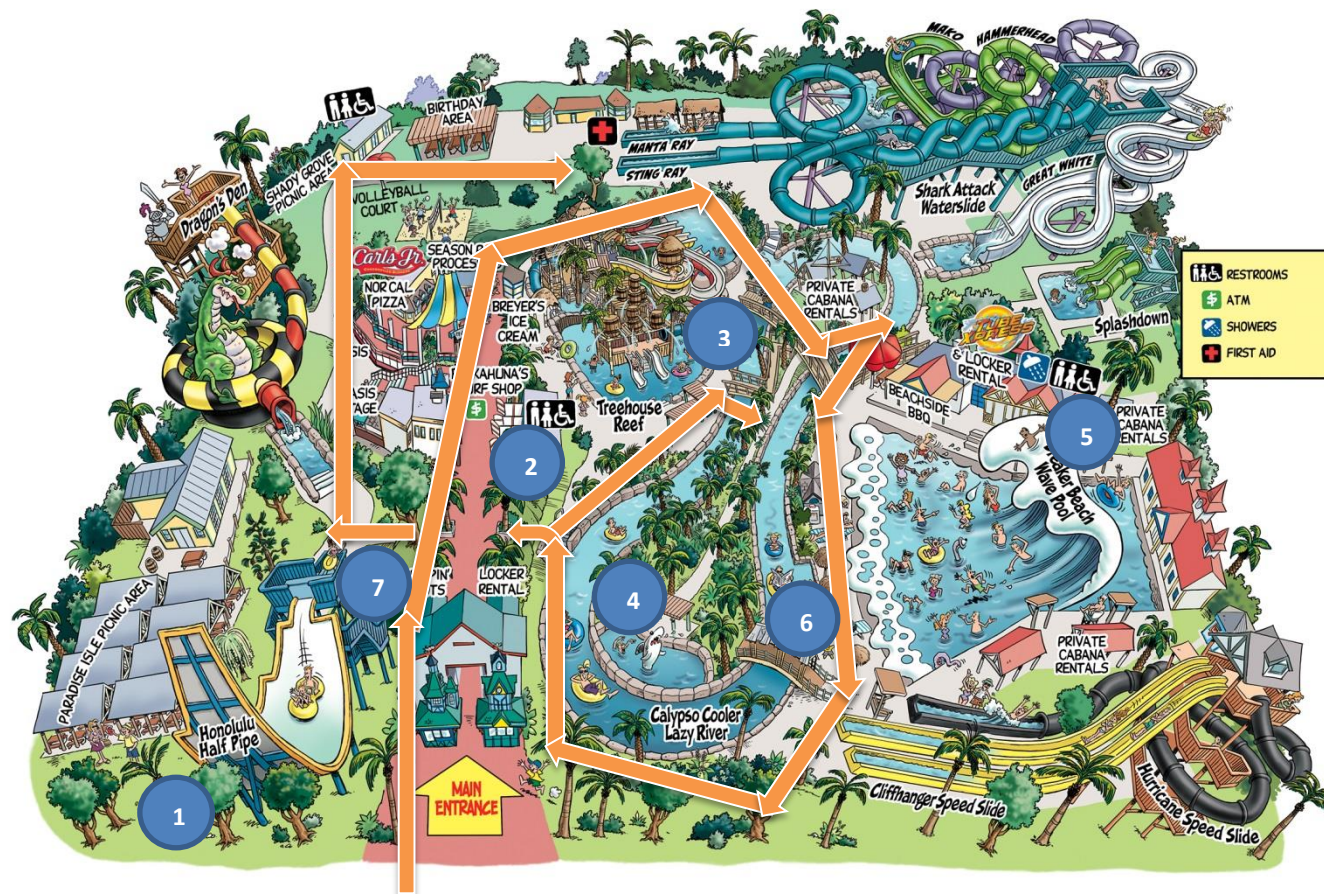
Guest demonstrates appropriate observed behavior indicating a willingness and ability to participate and/or follow rider requirements and lifeguard instructions.

### Prosthetic Devices

Prosthetic Devices must be evaluated by Park Management on a case-by-case basis prior to participation on any slides. As long as the Guest can ensure the prosthetic device is secure, not a danger to themselves or others (or to property), and that there is not any exposed metal, it may be permitted on some attractions.

### Casts and Braces

Guests with casts or braces will be restricted from riding when required by the manufacturer, or as determined by park staff in the interests of safety. Guests with casts may be required to add padding to ensure the safety of all participants. Guests with full arm (elbow restricted) and full leg (knee restricted) casts or braces are restricted from most attractions and slides. We suggest you delay your visit until the cast is removed and you are healed.



### Guests with Autism Spectrum Disorder

Due to the inherent design of waterslides, we do not have accessible exits on attractions. Guests with autism spectrum disorder and mobility limitations will need to wait in line. Several attractions do not have lines including Breaker Beach, Calypso Cooler, Shark Pool, and portions of Treehouse Reef. Please plan your day accordingly and let us know if you need any additional assistance.

### ADDITIONAL MAP LEGEND

- 1 – Service Animal Relief Station
- 2 – Front Gate Changing Area
- 3 – Wheelchair Lift
- 4 – Shark Pool Lift
- 5 – Breaker Beach Changing Area
- 6 – Lazy River Lift
- 7 – Tunnel Stretching under Main Street

*\*Suggested path of travel is indicated on map with orange arrows*